

Terms and Conditions Chalets Grands Montets

1. SECURITY DEPOSIT

At the latest, upon arrival, the Tenant will pay a **2000 €** deposit into the account of Chalets Grands Montets either by cheque or by credit card.

The deposit will be refunded within 7 days maximum after checkout, provided no costs are incurred because of damage or deterioration to the property, contents or furniture.

2. CHECK IN

Check in time between **5 and 9 pm**. Please contact us for an arrival outside these hours.

3. CHECK OUT

Check out time **before 10.00 am**.

The Tenant expressly agrees to vacate the premises entirely, on the day of departure, before 10.00 am, and to return the keys to the Owner.

4. ASSIGNMENT OR SUBLEASE

The present agreement is concluded in the sole interest of the Tenant named at the beginning of the agreement.

Any assignment, partial or total sublease, even free of charge, is strictly forbidden. The Owner is entitled to refuse any extra persons not mentioned upon reservation.

5. USE OF INTERNET

The Wi-Fi network provided by the Owner forbids the Tenant to illegally download any contents that contravene intellectual property rights or to visit illegal websites.

6. RESERVATION CONDITIONS

Should you wish to proceed with your reservation, we will ask for **30% deposit**. The remaining balance will be required **30 days prior to arrival**. You will find attached our seasonal rental agreement to send it back with a credit card number or a bank transfer (bank details upon request).

7. CANCELLATION POLICY

Any cancellation must be notified to the Owner before the scheduled beginning of the stay.

Cancellation by the Tenant:

- **30 %** of the full price will be retained
- **Between 30 days and the beginning of the stay** or if the client fails to check in, the total amount of the stay will be kept as a compensation

Cancellation by the Owner in case of Force Majeure: A full refund will be issued to the Tenant.

8. LITIGATIONS

In case of a dispute between the parties, the court of the Owner's place of residence shall have exclusive jurisdiction. The present agreement and its outcomes are subjected to the French law.

9. SERVICES

Included in the rental:

- Customer welcome in the Chalet and handing over of the keys.
- Clean sheets, bathroom and household linen.
- A guest card for free access to local transport.
- End of stay cleaning.*

* Please note: The kitchen (including the oven, fridge, dish washer and sink) must be cleaned.

Not included in the rental, prices and conditions upon request:

- Private Chef and food delivery
- Housekeeping during the stay
- Conciergerie service
- Visitor's tax (3.30 € per adult per day)

Guests in the chalets are not allowed to use the services of the Hôtel les Grands Montets (bar, breakfasts, concierge service, luggage storage).

Access to the spa is possible upon reservation of a massage and subject to availability.

It is forbidden to park on the hotel's parking lot.

10. INVENTORY OF FIXTURES

The Tenant is provided with an inventory of fixtures including a list of the furniture, posted in the Chalet. Any objections are to be made within 24 hours, after which the inventory of fixtures provided by the Owner shall be considered as agreed upon without reservation, by the Tenant.

The Tenant agrees to occupy the premises with due care and with no disturbance to the neighborhood. Any damage will generate costs which will be deducted from the security deposit.

It is strictly forbidden to move the furniture.

The Chalet is **completely non-smoking**.

All degraded Chalet items and elements will be invoiced at the purchase value.

Additional costs may be deducted from the security deposit:

- 200 € if the kitchen is not clean.
- 200 € if the furniture are moved.

11. FIREPLACE : ONLY IN WINTER SEASON

Regarding environmental rules, it is no longer possible to make chimney fires. The fireplace is replaced by an ethanol fire. A 5 liter can of ethanol is provided upon arrival. The additional can will be charged 20€.

Winter use only.

SAUNA : works between 5pm and 8pm

12. INSURANCE

The Tenant is responsible for any damage he may have caused.

The Owner advises the Tenant to take out a comprehensive housing insurance policy, in order to avoid any housing risks.

13. LIABILITY

The Tenant will have no recourse against the Owner in case of theft or depredation inside the rented accommodation.

The Tenant agrees not to smoke inside the Chalet, the accommodation is non-smoking.

Pets are not allowed unless exceptionally authorized, in writing, by the Owner.

The Tenant undertakes to respect the **maximum** capacity of 6 people (children included).

In the event that the maximum capacity of the chalet is not respected and that the lessor is imposed additional people at the last minute, without his agreement, the lessor is released from any responsibility in case of incident.

The lessee agrees not to sue the lessor in the event of an incident and to assume all risks and expenses that are not covered by the insurance company.

The Tenant cannot deny the owner or his representative access to the premises should they ask.

Date :

Name :

Signature with 'Read and Approved'